



CLIENT AGREEMENT AND WAIVER OF LIABILITY

REIGNING CATS & DOGS, LLC (herein referred to as REIGNING CATS & DOGS) wants to make my experience a pleasant one. REIGNING CATS & DOGS will do all they can to make my pet feel comfortable and will advise me of any abnormalities seen while grooming my pet. If I am not satisfied with my pet's grooming, REIGNING CATS & DOGS will do all they can to rectify the problem such as re-bathing, re-cutting, re-brushing, or give me a limited credit toward my next appointment. However, REIGNING CATS & DOGS will not give refunds.

OWNER'S INFORMATION				
OWNER'S FIRST NAME		OWNER'S LAST NAME		
ADDRESS		CITY	STATE	ZIP CODE
PRIMARY PHONE NUMBER	SECONDARY PHONE NUMBER	EMAIL ADDRESS		
OTHER INDIVIDUAL AUTHORIZED TO PICK UP PET		PHONE NUMBER OF OTHER INDIVIDUAL		
PET'S INFORMATION				
PET'S NAME		PET TYPE		
		<input type="checkbox"/> DOG <input type="checkbox"/> CAT <input type="checkbox"/> OTHER _____		
PET'S BREED	PET'S AGE	PET'S WEIGHT	PET'S SEX	SPAYED/NEUTERED
			<input type="checkbox"/> FEMALE <input type="checkbox"/> MALE	<input type="checkbox"/> YES <input type="checkbox"/> NO
PET'S VETERINARIAN NAME/CLINIC NAME		PET'S VETERINARIAN NAME/CLINIC PHONE NUMBER		
BEHAVIOR ISSUES AND ADVISORIES				
<input type="checkbox"/> People Aggressive <input type="checkbox"/> Not Comfortable with Nail Trimming <input type="checkbox"/> Skittish/Shy <input type="checkbox"/> Wetter <input type="checkbox"/> Dog Aggressive <input type="checkbox"/> Not Comfortable in a Crate <input type="checkbox"/> Other _____				
MEDICAL AND HEALTH ADVISORIES				
<input type="checkbox"/> Skin Allergies <input type="checkbox"/> Chronic Ear Infections <input type="checkbox"/> Hypo-Allergenic Products Only <input type="checkbox"/> Blind <input type="checkbox"/> Pregnant <input type="checkbox"/> Deaf <input type="checkbox"/> Other _____				
VACCINATIONS				
My pet is current on vaccinations <input type="checkbox"/> Yes <input type="checkbox"/> No				

The undersigned hereby warrants that he or she is the owner, or authorized agent for the owner of the above pet, and does hereby request, consent, and authorize REIGNING CATS & DOGS to groom said pet.

Health and Behavior of Pet: I agree and understand that REIGNING CATS & DOGS has relied upon my representation that my pet is in good health, has not injured or shown threatening behavior to any persons or animals, is current on all required vaccinations, and is free of parasites.

Aggressive Pet/Parasites: REIGNING CATS & DOGS reserves the right to refuse service, or to stop a groom in progress, if my pet may pose a threat to itself, other pets or staff, whether it is an aggression problem, health problem, or parasite problem.

Owner Responsibility: I agree to be solely responsible and liable for any and all acts of behavior of my pet. This may include, but is not limited to, injury or death to pet, injury or death to another pet, injury or death to a staff member or any other member of the public. Medical treatment expenses required by a staff member, a member of the public, or for another pet will be the sole responsibility of the pet owner.

Matted Hair on Pet: I am aware that if the hair on my pet is in a matted condition, my pet may not be able to receive the style of cut requested. If the matting is severe, brushing out may be too stressful and painful for it. In this case, REIGNING CATS & DOGS may not be able to continue the groom. A shave down or a much shorter cut may be a possible option. REIGNING CATS & DOGS will contact me if this is the only option. Extra care will be taken in the shave-down process; however, cuts or nicks could occur depending on the severity of the matting. If a cut or nick happens, I will not hold REIGNING CATS & DOGS responsible.

Grooming Enclosure: I agree and understand that my pet may be placed in a grooming enclosure before, during or after grooming.

General Grooming Risks: Extra care will be taken when performing any grooming procedures. However, I understand possible reactions such as stress, skin irritation, possible nicks to the skin, or a toenail quicked may occur. Additionally, problems occasionally arise after the grooming visit such as bleeding of nicks, clipper irritation, mental or physical stress. Grooming can also expose a hidden medical problem or aggravate a current one. I agree not to hold REIGNING CATS & DOGS responsible for any injuries, which might result from this grooming process.

Aging and Special Needs Pet: I am aware that as a pet ages, or if the pet has special medical conditions, the process of grooming may become stressful, both physically and mentally. The stress of grooming may cause latent, unknown, active or inactive conditions such as arthritis, bone, joint or surgical sites to become active or inflamed, and unknown active or inactive heart, kidney, or liver disorders to become active and can result in illness, seizures, or the death of the pet. Although REIGNING CATS & DOGS will take responsible care in the grooming all pets, I acknowledge that the stress of grooming may initiate immediate or latent medical problems in my pet. I agree not to hold REIGNING CATS & DOGS responsible for reactions to grooming.

Moles/Skin Lesions/Tumors/Other Skin Irregularities: Because these skin irregularities may protrude from the skin, they are vulnerable to nicks or cuts during the grooming process. I agree not to hold REIGNING CATS & DOGS responsible for any cuts or nicks and skin reactions/irritations to grooming.

Grooming Rates: I agree to pay the current grooming rate per visit per pet for services rendered. I understand that due to the nature of pet grooming, all quoted prices prior to actually grooming my pet are only estimates. Prices vary depending on the condition of the pet and the type of cut requested. Pets with behavior issues, poor coat condition, and similar issues could render additional fees.

Cancellation Policy: When I book my pet's appointment, I understand that REIGNING CATS & DOGS is holding a space on their calendar that is no longer available to others. Therefore, I understand and agree I will call REIGNING CATS & DOGS at (505) 717-1061 as soon as I know that I cannot make my scheduled appointment. If I call outside of their business hours, I will leave a detailed voicemail message.

Picking Up of Pet: If I leave my pet at REIGNING CATS & DOGS, longer than 2.5 hours past notification of completion of grooming, charges may apply.

Fee Collection: Fees are due at the time of service. If for any reason all fees and charges are not paid, and it is necessary to pursue collection of said fees and charges through civil action, I agree that all related collection expenses and other costs shall be paid by me, the owner of the pet.

Administering Aid: I agree and understand that should my pet become ill or appear in need of medical attention, REIGNING CATS & DOGS shall have full discretion in administering treatment and I will pay any and all expenses involved in obtaining the necessary treatment, including, but not limited to, veterinarian visits, medications, examinations and surgery. REIGNING CATS & DOGS agrees to make reasonable efforts to contact me should aid be necessary. However, if REIGNING CATS & DOGS is unable to reach me or need to administer aid immediately, they may use their discretion and administer aid without contacting me first.

Release of Liability: I agree, understand and hereby release REIGNING CATS & DOGS, their owners, staff, partners and volunteers, financially or otherwise, for injuries to my pet, myself, or any property of mine while my pet is participating in services provided by REIGNING CATS & DOGS.

PRINTED NAME OF OWNER

SIGNATURE OF OWNER

DATE